September 2023 Volume 3, Issue 09



## Neighbors

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Gillespie Senior Residences, L.P

## FROM THE DIRECTOR'S DESK

- Be aware the property is for residents & their invited guests only. If people show up to "sell" something or get you to switch utility providers, they are not allowed unless you invite them. You can tell them to leave, or you can call the police. Be very wary of inviting strangers into your home, especially those w/out any type of credentials. Unfortunately, people know that legitimate companies do exist, so they pose as these companies in order to get your personal information. Do not give your social security number, date of birth, or banking information to someone just coming up to your door.
- If you have a work order please call it in as soon as you notice the damage or that something is not working. If you call later on in the day and its not an emergency chances are we are already headed back to the office or already back in Carlinville and won't be able to make it that day. The sooner you call the better!

The office will be closed Monday, September 4, 2023 to observe Labor Day!

Stay Safe and Healthy!

**Dionne Wyatt,** *CEO* 



Address:

P.O. Box 303

760 Anderson St.

Carlinville, 62626

(217) 854-5393

Fax: (217) 854-8749

Office Hours:

Monday & Tuesday

8 a.m.-4:30 p.m.

**CLOSED WEDNESDAY** 

Thursday & Friday

8 a.m.-4:30 p.m.

**EMERGENCY** 

**NUMBER:** 

(217) 827-2100

**EMERGENCIES** 

**INCLUDE:** 

- ♦ Gas leaks
- ♦ Broken water pipes
- Exposed electrical wires
- No heat (if the outside temperature is 45-degrees or lower)
- Sewer line stoppage (not drain line)- this includes a clogged toilet
- CO/Smoke detector beeping or chirping

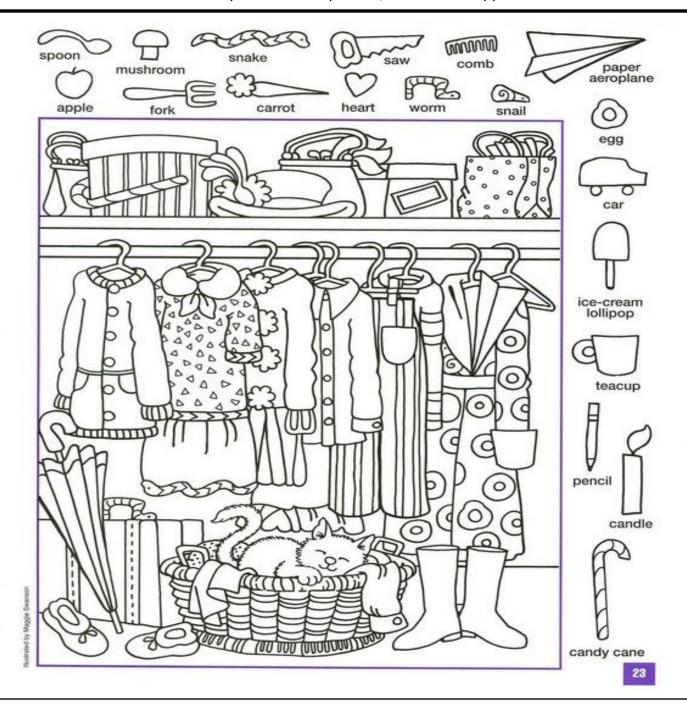
Also fire, flood, or anything that threatens life, safety or property damage. September 2023 Volume 3, Issue 09

## PREVENTATIVE MAINTENANCE & HOUSING QUALITY STANDARD INSPECTIONS

## There are no scheduled inspections for September.

Please make sure your unit is up to the Housekeeping Policy standards at all times.

\*Q&A (Quality Assurance) inspections may take place on work orders and inspections anywhere from 3-5 days after the inspection/work order happened.





Macoupin County Public Transportation 112 S. Macoupin St. Gillespie, IL 62033 Call 217-839-4132 to reserve your seat